

Amendments to the Specification:

Please amend the specification as follows:

[0010] Another class of software, network fault management tools, such as NETCOOL™
NetCool™, and NETEXPERT™ NetExpert™ report alarms. Alarms are generated when
a network element, such as a switch, exceeds a pre-defined threshold. Alarms indicate
that a problem exists in the network that requires intervention. As such, it is indicative of
a problem that is already occurring.